



CIVIL RIGHTS DISCRIMINATION COMPLAINT POLICY & PROCEDURE

New Vision prohibits discrimination on the bases of race, color, religion, sex, age, national origin, marital status, sexual orientation, familial status, disability, limited English proficiency. If you believe you have experienced discrimination when obtaining services from this institution you may file a complaint with New Vision, Inc.

To file a program discrimination complaint, you may obtain a complaint form by sending an email to lakesha.malone@newvisiontn.org. You or your authorized representative must sign the complaint form. You are not required to use the complaint form. You may write a letter instead. If you write a letter, it must contain all of the information requested in the form and be signed by you or your authorized representative. Incomplete information will delay the processing of your complaint.

Persons with disabilities who require alternative means for communication of program information (Braille, large print, audiotape, etc.), should contact New Vision, Inc. at (615) 445-8711.

Send your completed complaint form or letter to us by mail, fax, or email.

Mail: 5211 Linbar Drive, Suite 500, Nashville, TN 37211

Fax: 615-445-8715

Email: NewVisAcad@gmail.com